

LAST EMAIL FROM THE PERSON THAT SAYS THEY REPRESENT THE INTERESTS OF THE LTD:

Wed Apr 14, 2010 2:37 pm

**"Sue Kennedy" <kennedy.robinson@...>**  
[kennedy.robi...](mailto:kennedy.robi...)

Dear CNETLD Members,

The CNETLD Steering Committee has decided to stop using the CNETLD Yahoo Group to communicate with the CNETLD members and will start using an email distribution list, effective April 14, 2010. You will still be able to access the Yahoo Group and review existing messages, but will no longer be able to post new messages or upload files to it. Instead we will be providing you with a new email address that you can use to communicate with the Steering Committee. This new address will be sent to you via email, rather than the Yahoo Group. If you don't receive this email by Thursday, April 15, please email us so that we can make sure we have your correct email address on our distribution list.

We would like you to understand why we have made this decision. On March 26, when the Judge's decision to dismiss the Settlement Agreement was announced, we started communicating with the CNETLD group by email rather than using the Yahoo Group because we wanted to try to inform as many members as possible and as quickly as possible. Some CNETLD members had chosen not to join the Yahoo Group and we were already communicating with them effectively via an email distribution list. Other members belonged to the Yahoo Group but were not actively posting messages or responding to requests for input, and we didn't know whether they were reading our messages. A small minority of members who belonged to the Yahoo Group were very active, and accounted for about 80 % of the messages on the Yahoo Group (excluding those messages sent by the Steering Committee). On March 29, we used emails to get feedback from our members about how we should respond to the Judge's decision, and we realized that there were some real advantages to using emails instead of the Yahoo Group:

1. Many people who do not normally respond to our messages sent via the Yahoo Group gave us their feedback about the various alternatives: Remove the H2 clause in order to continue our benefits until December 31 2010, or go without benefits in the hope of getting a BIA amendment, or getting money from litigation.
2. The CNETLD members responded to our emails quickly and gave feedback that was polite, clearly answered our questions, and was very useful to us.
3. We also notice that more CNETLD members were giving us their own personal opinions, rather than just agreeing or disagreeing with other members.

Using emails made the process of communicating with our members much more effective and efficient than using the Yahoo Group. We have been using email distribution lists to