

August 27, 2011

Office of the Assistant Deputy Minister Frank Denton
Ministry of Consumer Services
Policy and Consumer Protection Services Division
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Dear Mr. Denton:

Carol Sampson has shared your reply on behalf of Minister John Gerretsen on Friday, August 26, 2011 at 3:47 PM. It is interesting you wrote the letter. You and your lawyer explained in our meeting how the Ministry of Consumer Services operates independently of the politicians. You did encourage us to write the Minister. Of course under the circumstances, we appreciated your encouragement to go the political route. It should be obvious to you and your legal team you have the mandate, the act and the evidence to support an enforcement action. Please inform me, who are the exterior forces influencing you to be unwilling to support an enforcement action? You have yet to give any legal arguments for not doing an enforcement action.

It would appear your Ministry is malfunctioning, as evidenced by the misrepresentations of disability insurance you are unwilling to correct. I personally have had enough of your empty words of sympathy. Some action is needed. On behalf of your representation of the Minister, your letter is the first refusal of any elected government MP or MPP to meet us on this issue.

Your letter to Carol refusing a meeting with Minister Gerretsen arrived the day before a very historical day in Canada, Jack Layton's Celebration of Life. I am asking you Mr. Denton to reflect on your responsibility as a government official as expressed in Jack Layton's Celebration of Life, which is to make Canada a better place and to leave no-one behind. I expect a response from you to my complaint about your conduct. I also expect a direct response from the Minister with his intentions to meet us so as to establish a positive outcome for this disabled group, whom you and others are attempting to bury.

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