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Sent: Tuesday, August 30, 2011 9:04:37 AM

Subject: Letter to Consumer Services Minister John Gerretsen

Dear Minister John Gerretsen:

I am writing this letter to you specifically to request that you respond in your own capacity as Minister of Consumer Services to meet with the Nortel disabled representatives, and their legal and financial experts. I wish to voice my confusion and shock that the August 26, 2011 response to our letters to you and the Minister of Finance dated July 26, 2011 and August 16, 2011 was written by Frank Denton, an Assistant Deputy Minister in the Ministry of Consumer Services.

Our letters were clearly addressed to the Ministers for the purpose of educating them and asking the Minister of Consumer Services to use his authority under the Act to order an investigation and enforce the Act in respect to the unfair business practices and misrepresentations of the disability insurance supplied to us by Nortel and Sun Life. Frank Denton and staff lawyers cannot review their own decision.

Mr. Denton specifically advised us to write a letter and seek a meeting with the Minister to review the matter. The Minister cannot have made a decision in his own right without having reviewed our complaint and legal opinion and met with the victims and their experts. No other Federal or Provincial Minister has refused to meet with our disabled group.

[Letter to Ministers Duncan and Gerretsen from Complainants July 26, 2011](#)
[Letter to Ministers Duncan and Gerretsen from Complainants Aug. 3, 2011](#)

We supplied to the Minister the August 16, 2011 letter from our lawyer Joel Rochon, which clearly explains that the Ontario Consumer Protection Act provides legal jurisdiction to the Ministry of Consumers Services to investigate and lay Provincial offence charges under the Act. Our lawyer has the opinion he could have had a successful class action against Nortel and Sun Life under the Consumer Protection Act, but for being barred from this civil action in the patently unjust settlement agreement completed on March 30, 2010.

Letter to Assistant Deputy Minister Denton from Rochon Aug. 16, 2011
Appendix A - Consumer Protection Act - Ontario Legislature and Committee Debates
Appendix B - Report on Misrepresentation Evidence

Frank Denton and his lawyers have given no rebuttal to the legal arguments given by Mr. Rochon, nor offered any supporting legal arguments of their own for refusing to conduct an investigation. Once again, we ask to meet with you to review the legal reasons of proceeding with the investigation.

Sincerely,

Carol Sampson
Jackie Bodie
Greg McAvoy
Josée Marin